



Cancellation Policy

Please note that once we've confirmed your reservation, we reserve a bedroom allocation in our diary and will honour this regardless of any additional enquiries.

- If you wish to cancel your booking within 48 hours beforehand, you'll be charged a 100% cancellation fee of the total value of your stay.
- To avoid our cancellation charge, we recommend you provide cancellation notice at least 48 hours before your arrival. Any cancellations before this time will not be chargeable.
- If this cancellation is outside of the 48 hour period you will be eligible to rebook your stay at the previously agreed rate, providing we have availability and the rate for that time period is the same.

You can reschedule or cancel an appointment by emailing us at hello@the-auberge.com or via telephone on 01379 771000.

